





### Challenges for tourism during pandemic:

- restrictions on movement
- closure of borders and cultural institutions
- operation of food establishments only on takeaway
- ban on holding mass events, including excursions

The current situation made it possible to restart: to review all possible options and see new directions for tourism development

After receiving funding in 2021, our Agency has focused its activities on four key areas:

The domestic market

- created **promo campaign** "Travel Ukraine", including digital and TV
- creation of a **tourism portal** and a marketing campaign for domestic and inbound tourism
- writed of the **state target program** for the development of domestic and inbound tourism "Travel to Ukraine"
- conducting surveys to provide **high quality statistics** for the industry
- building an **umbrella strategy** for maximum coverage

#### **RESULTS OF PROMO CAMPAIGN**

Instagram channel launched



> 3,6 thousand subscribers

**#TravelUkraine** 

SATD



> 158 thousand posts



> 10 thousand subscribers



> 29.4 million views



> 1.5 thousand subscribers





After receiving funding in 2021, our Agency has focused its activities on four key areas:

International markets

- **prioritization of foreign markets** in the short-term strategy considering the impact of COVID-19
- **presentation of Ukraine** as a multifaceted and diverse country for every taste
- active communication with foreign partners successful opening of direct flights with SA and establishing good relations with tour operators

**NUMBER OF TOURISTS** FROM SAUDI **ARABIA** 



9 months of 2021 48 660

24,475.8% **A** growth





### After receiving funding in 2021, our Agency has focused its activities on four key areas:

- 3 Attracting investment
- Institutional capacity

- analisis of tourist places in Ukraine, ranking them and developing the infrastructure around them
- active study of international experience in infrastructure construction and investment attraction
- implementation of European standards for hotel categorization
- new **legislation** on tourism
- opening of TIC





TIC in Zaporizhzhia TIC in Lviv



# Places with a huge potential







KHORTYTSIA



THE POPOV ESTATE





#### THE MAIN THINGS FOR VACATION:

infrastructure and quality of service architectural monuments and cultural sites





Working with local communities to develop Ukrainian destinations

# Working with new client markets



Looking for our **customers** and analyzing their needs



Developing the level of **service** and **infrastructure** 



Inviting a tourist with **higher** requirements

